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Connecticut General Statutes 14-66b – Operators of wrecker services to maintain records

Current as of: 2020 | [Check for updates](#) | [Other versions](#)

Each owner of a wrecker registered pursuant to subsection (c) of [§ 14-66](#) shall keep and maintain a record stating the following information: (1) The registration number of each motor vehicle towed or transported and the registration number of each wrecker used to tow or transport such motor vehicle; (2) the date and time the tow commenced and was completed; (3) the location from which the disabled motor vehicle was towed and the destination of such tow; (4) the mileage of the wrecker at the commencement and completion of the tow; (5) the charge for tow service and any other charges incurred for services related to such tow; (6) the name and address of the person requesting tow service; and (7) any other information the commissioner deems necessary, specified in regulations adopted in accordance with the provisions of [chapter 54](#). Such records shall be retained at the place of business of the wrecker service for a period of two years and shall be available for inspection during regular business hours by any law enforcement officer or inspector designated by the Commissioner of Motor Vehicles. Each owner of a wrecker shall also keep and maintain copies of any written contracts with owners or lessees of property authorizing the towing or removal of motor vehicles from the property of such owner or lessee, or with lending institutions repossessing any motor vehicles, as provided in [§ 14-145](#), and such contracts shall be available for inspection by motor vehicle owners, agents of the owners, or lending institutions, upon request. The Commissioner of Motor Vehicles may permit any licensed motor vehicle dealer or repairer who operates a wrecker service to maintain, in an electronic format prescribed by the commissioner, all records, documents and forms required by the Department of Motor Vehicles. Such records, documents and forms shall be produced in written format, upon request by the department, during the licensee's business hours on the same day of such request. Any person who violates any provision of this section shall be deemed to have committed an infraction.